- 1. It was observed that 3 out of 5 participants (found back buttons that didn't work). This means that (we need to test that back buttons are properly linked and function as designed).
- 2. It was observed that 4 out of 5 participants (wanted to select multiple options on a step). This means that (we need to design a way to make multiple selections).
- 3. It was observed that 1 out of 5 participants (wanted to make no selection for a step). This means that (we need to add an option for "No Selection").
- 4. It was observed that 5 out of 5 participants (were frustrated that they couldn't reach a page to actually log in). This means that (we need to build a page to represent the login in the Figma model).
- 5. It was observed that 1 out of 5 participants (could not remove or cancel a selection easily). This means that (we need to add a way to deselect a choice before reaching the order summary page).
- 6. It was observed that 2 out of 5 participants (couldn't identify information on the page because it wasn't labeled, such as the audio buttons or which taco number they were building). This means that (we need to add more descriptive labelling of page elements).

Themes:

- Most users want a way to select more than one item on each step.
- Users want the ability to log in and know they're indeed logged in.
- Users want things labeled, like "First Taco", "Second Taco", "Hear It!", etc.